These release notes provide information on My Book Live Duo Home Network Drive/ Personal Cloud Storage.

Information on the firmware is provided as listed below:

Firmware Release:
• *Firmware Version 02.40.06-048*
• *Firmware Version 02.31.08-067*
• *Firmware Version 02.30.19-277*
• *Firmware Version 02.30.18-273 – Initial Release*
• *Firmware Installation Procedure*
Important:
Before updating to the latest firmware, it is recommended that your computer has the latest updates and service pack installed.

- For Windows®, go the Start and select Windows Update
- For a Mac®, go to the Apple® menu and select Software Update

Firmware Version 02.40.06-048

Known Issue:

- After updating your device, the updated DLNA® media server will rebuild the database to allow continued streaming of music, videos and pictures. Depending on the quantity of media files stored to your device, the database rebuilding process may take several hours to several days to complete. During this time, you will not have available the full functionality of the media server. You may not be able to stream all your media content or see all your thumbnails display. After the rebuild is complete, you will be able to access and play your media files through your media player.

Resolved Issues:

- Updated DLNA media server engine
  - Supports WD’s App for Windows 8 (anticipated release for early 2013)
- Supports Windows 8 operating system
  - Supports Windows 8 File History backups

Resolved DLNA Issues:

- Resolved issue of certain corrupt .TS video files causing the media server to not scan for new media files
- Resolved issue of the media server going offline when large amounts of data are copied to the device
- Resolved issue of .wav files not playing when streamed to Samsung® DLNA media player devices
- Resolved issue of Marantz® stereo receiver not being able to detect media through DLNA server
- Resolved issue of Denon® stereo receiver not being able to detect media through DLNA server
- Resolved issue of music cover art taking an extended amount of time to display
- Resolved issue of the shared media folders appearing twice when viewed through any DLNA media player
- Resolved issue of DivX 5 codec in MP4 container not being served by the DLNA media server
- Resolved issue of music files from different albums being intermixed to one or more albums when viewed through Windows Media Player 12
- Resolved issue of WD TV not being able to stream .AIF music files
- Resolved issue of .M4B music files not being supported by the media server
- Resolved issue of WD TV not being able to play some .M4A music files
- Resolved issue of some embedded cover art from .M4V video files not being displayed
- Resolved issue of multiple shares containing media files causing media server to go offline
- Resolved issue of .M2T video files displaying twice through WD TV
- Resolved issue of required resetting of the media server after unblocking media player for change to take effect
- Resolved issue of media files and folders to be sorted and alphabetized together instead of by folder then files
- Resolved issue of media folders to be sorted then displayed in alphabetical order based on upper case followed by lower case
- Resolved issue of some .M4V video files not being able to play
- Resolved issue of video files being transcoded to display the first frame only
- Resolved issue of some music files being displayed twice when additional music files are added
- Resolved issue of media server displaying a blank image when no cover art is available
- Resolved issue of media server being offline after removing an attached USB drive

- Supports quota settings for Apple Time Machine® backups
- Supports a “View My Files” link in the dashboard that opens the public share
- Supports opening of each individual share through the dashboard under Shares section
- Supports messaging in the dashboard to alert if a new firmware update is available
- Supports messaging to inform users that the drives are accessible while RAID conversion is in progress
- Resolved issue of Apple Time Machine requesting to create a new backup
• Resolved issue of the dashboard user interface displaying error code 30000 in some devices when initiating an automatic firmware update

• Resolved issue of the dashboard user interface being inaccessible when using the device name under rare circumstances

• Resolved issue of remote access connecting using relay connection instead of direct(port-forwarded) connection

• Resolved issue of allowing more than 15 characters to be entered for the device name field

• Resolved issue of hidden WD SmartWare™ and Time Machine public shares

• Resolved language translation issue for the Unlock USB in pop-up window header

• Resolved issue of the dashboard displaying too many duplicate alert messages

• Resolved issue of email alerts displaying the device name more than once

• Resolved issue of using the enter key to expand and collapse sections within the dashboard

• Resolved issue of the dashboard displaying incorrect permission settings when additional users are created

• Resolved issue of the media rebuild timing out and displaying 31373 error

• Revised firmware update messaging to incorporate additional user information

• Resolved issue of the device name field not allowing the use of hyphens

• Resolved issue of no messaging appearing to inform that an automatic firmware update is in progress

• Resolved www.wd2go.com connection issues related to Mac OS® X Mountain Lion® 10.8.x

• Resolved issue of the LED remaining in the firmware update state (white LED) even after a firmware update has previously failed

• Resolved issue of the Digital Access Code (DAC) and WD 2go™ email registration information no longer appearing in the dashboard when the drive is at maximum capacity

• Resolved issue of the DNS server not being permanently removed under Network Configuration section

• Resolved issue of the dashboard not displaying an alert when the drive is rebooted

• Resolved issue of the alert message displaying an incorrect time stamp once the firmware update is completed

• Resolved issue of an inaccurate Windows error message "Network name is no longer available" when attached USB drive reaches full capacity during data transfer

• Supports WD Setup Software (available for download at www.WD.com/setup)
Resolved Issues:

- Resolved issue of .MKV video files not able to stream on Samsung® DLNA HDTVs
- Resolved issue of .AVI video files not able to be seen in Microsoft Xbox 360 consoles
- Resolved issue of .M2T video files not being displayed through media player devices
- Resolved issue of some .MP4 video files not being displayed through media player devices
- Removed the sleep time slider function under Energy Saver settings
- Resolved issue of automatic firmware updates stalling at 10% completion
- Resolved issue of drives not being able to enter sleep mode due to large log files that are generated
- Applied fix to resolve instability issues with Apple Time Machine
- Resolved issue of text overrun on the “create new share” button for all languages
- Applied fix related to standby mode performance
- Resolved issue of the device name appearing in iTunes® after disabling the iTunes server
- Added 7 languages in the dashboard user interface: Czech, Turkish, Swedish, Polish, Hungarian, Dutch and Norwegian
- Resolved various translation issues in all languages
- Resolved issue of certain media files causing the DLNA server media server to go offline
- Resolved issue of thumbnails for photos not being displayed through media player devices
- Edit mode button to allow RAID setting change is now disabled in the event a drive is shown as failed.
- Resolved issue of the media server displaying “name” instead of the default device name after a factory restore is run
- Resolved issue of drive not spinning down after safe eject of an attached USB hard drive
- Changed Media Serving selection options to display as “On” or “Off”
- Resolved issue with WD® Quick View for Windows causing the drives to wake from standby mode
- Resolved issue of some photos not being displayed through media player devices
- Resolved issue where creating a directory on an attached NTFS formatted drive will fail when connected through AFP
• Resolved issue of device not being able to connect to the Internet or check for firmware updates
• Resolved issue of being able to enter more text characters than the text field will allow
• Resolved issue of the cover art in some music files not being displayed through media player devices
• Resolved issue of being unable to write data to a private share when connecting through WD2go.com in a Mac OSx computer
• Modified drive maintenance functions that will only wake the device one time during the night
• Resolved issue of the dashboard user interface in some devices exhibiting slower performance after a firmware update
• Resolved issue of scheduled auto firmware update not initiating
• Resolved issue where device icon does not appear on Windows Network Map
• Resolved issue of degraded performance on music playback using iTunes
• Resolved issue of unable to block media streaming to specific media player devices

**Known Issue:**

• Certain corrupt .TS video files may cause the media server database to stop processing other media files. If you notice any files that do not appear when accessing served media content, the work around is to remove all .TS files and click the Rebuild button under Status in the DLNA Media Server section from the dashboard user interface. This issue will be fixed in a future firmware version.

**Firmware Version 02.30.19 -277**

**Resolved Issues:**

• Resolved issue with DLNA certification
• Resolved issue with inaccurate support links in web interface
Firmware Version 02.30.18-273:

**Initial Release:**
- WebUI management interface
- User serviceable drives
- RAID management
- User access control
- Gigabit Ethernet network adapter
- Automatic firmware update
- Drive standby mode
- Media server
- iTunes server support
- Apple Time Machine support
- Safepoint
- WD2go Remote Access
- WD 2go™ app support
- WD Photos™ app support
Installing the Firmware Update

Firmware is an important set of instructions that tells your My Book Live Duo how to operate and what the interactive screens look like, as well as ensures accurate functionality. Updating the firmware enables you to take advantage of improvements to the operation and performance of your My Book Live Duo drive.

Important: Make sure the AC power adapter remains connected during the firmware update. A power disruption during the update process can corrupt the system firmware.

To update the firmware: Automated

1. In Windows XP, Windows Vista, Windows 7 or Windows 8® launch the WD Quick View and select Dashboard to open the user interface. Mac users can use WD QuickView for Mac or Bonjour®.
2. If you have secured your device previously with a password, enter your password and click the Login button on the main login screen.
3. Click Settings located on the main dashboard screen...
4. Under the System tab, click the Updates heading to expand the section.
5. Click the Check for Update button.
6. If new firmware is available, an Update Firmware pop up message will appear.
7. Click the Install & Reboot button to automatically download the firmware
8. Once the firmware has been downloaded, the update process will begin followed by a reboot of the device. This process will take a few minutes.

To update the firmware: Manual

1. Go to http://products.wdc.com/?id=wdfmb_liveduo to download the firmware file to your desktop.
2. In Windows XP, Windows Vista, Windows 7 or Windows 8, launch the WD QuickView and select Dashboard to open the user interface. Mac users can use WD QuickView for Mac or Bonjour.
3. If you have secured your device previously with a password, enter your password and click the Login button at the main login
4. Click Settings located on the main dashboard screen.
5. Under the System tab, click the Updates heading to expand the section.
6. Click the Update from File button.
7. Browse to the location where you saved the firmware file and select it.
8. The Update Firmware pop up window will appear, and then click the Ok button to proceed with the firmware update. Once the process is complete, the device will reboot. This process will take a few minutes.
**Important product update notes:**

1. Do not interrupt the firmware update process. Doing so may cause the device to malfunction or render it unable to boot.

2. If you are using the manual update method, do not rename the firmware file or uncompress the zip file. Doing so will cause the manual update to fail.