WD SmartWare™ Software Updater Release Notes for v 2.4.21.1 (Windows®)

These release notes provide information on the latest updates to the WD SmartWare software for use with specified Western Digital external hard drives.

WD SmartWare v2.4.21. Release Notes: (May 25, 2018)

- Removed Google Analytics support
- Changed “Privacy Policy” to “Privacy Statement”

WD SmartWare v2.4.20. Release Notes: (June 19, 2017)

- Removed the option to backup and restore from Dropbox
- Removed the option to buy or try WD SmartWare Pro software
- Removed Online software update functionality

WD SmartWare v2.4.16. Release Notes: (June 21, 2016)

- Now works with My Cloud PR2100 and My Cloud PR4100
- Added additional drives.

WD SmartWare v2.4.14. Release Notes: (January 26, 2016)

- Now works with My Cloud EX2 Ultra
- Baidu cloud backup feature is removed.

WD SmartWare v2.4.13. Release Notes: (September 23, 2015)

- Fixed an Online Learning Center link on WD CloudTM product.

WD SmartWare v2.4.11. Release Notes: (June 17, 2015)

- Added additional drives.

WD SmartWare v2.4.10. Release Notes: (February 26, 2015)

- Now works with My Cloud Business Series (DL4100 and DL2100) and My Cloud Expert Series (EX4100 and EX2100).

WD SmartWare v2.4.6. Release Notes: (December 10, 2014)
• Fixes an issue that causes backing up files to Dropbox to fail for some users after activating WD SmartWare Pro.
• Updated End User License Agreement.

WD SmartWare v2.4.4. Release Notes: (November 18, 2014)

• Fixes the issue of WD SmartWare not being able to access or back up files to Dropbox.

WD SmartWare v2.4.2. Release Notes: (July 31, 2014)

• Now works with Baidu (Chinese language only).

WD SmartWare v2.4.1. Release Notes: (June 11, 2014)

• Fixes an issue that could prevent WD SmartWare from launching for some users.

WD SmartWare v2.4.0. Release Notes: (May 13, 2014)

• Updated WD SmartWare Pro activation process. WD SmartWare v2.3.0. Release Notes: (Mar. 4, 2014)
• Now works with My Cloud EX2.

WD SmartWare v2.2.1. Release Notes: (Nov. 25, 2013)

• Fixes an issue where new files are not backing up properly in some instances.

WD SmartWare v2.2.0. Release Notes: (Aug. 26, 2013)

• Fixed an issue that was preventing re-named folder/files from being backed up.

WD SmartWare v2.1.0. Release Notes: (Jul. 1, 2013)

• Fixed an issue that was preventing WD SmartWare to launch in some rare cases.

WD SmartWare v2.0.1. Release Notes: (Apr. 29, 2013)

• Added capability to select a specific currency when purchasing WD SmartWare Pro.

WD SmartWare v2.0.0. Release Notes: (Apr. 16, 2013)
• Now works with third party USB drives.
• Now works with scheduled back up.
• Now works with Dropbox cloud back up.

***Note: If you are running WD SmartWare version 1.1.x or 1.2.x, you are required to set up and enable a new backup plan once the WD SmartWare 2.0 upgrade installation has completed.***

**WD SmartWare v1.6.4. Release Notes: (Oct. 10, 2012)**

• Fixed a bug where selecting a My Book Live drive on the Home tab would prompt the user for a password even though a password has not been set on the drive.

**WD SmartWare v1.6.2. Release Notes: (Jul. 30, 2012)**

• Now works with My Net™ N900 Central HD Dual-Band Storage Routers.
• Now works with new My Passport® portable hard drives.
• Minor bug fixes.

**WD SmartWare v1.6.0. Release Notes: (May 10, 2012)**

• Fixes high memory utilization issue.
• Now supports backing up to public or shared folders on WD Network Attached Storage (NAS) devices.

**WD SmartWare v1.5.4.5 Release Notes: (Mar. 20, 2012)**

• Fixed fail to uninstall issue.
• Now works with the My Book Live Duo.
• Now works with additional My Passport drives.
  o WDBKXHxxxxx. o WDBBEPxxxxx. o WDBY8Lxxxxx.

**WD SmartWare v1.5.1.6 Release Notes: (8/16/2011)**

• Fixed inaccurate information displayed when destination drive is full.
• Fixed high memory utilization on certain systems.

**WD SmartWare v1.5.0.17 Release Notes: (July 12, 2011)**

• Now works with file and folder backup. Users have the flexibility to back up either by selecting pre-defined file categories (e.g. Music, Movies, Pictures, Documents, etc.) or individual files and folders.
• Now works with Czech, Dutch, Hungarian, Norwegian, Polish, Swedish, and Turkish.
• Now remembers the password when a password-protected WD drive is connected to a specific computer.
• Updated Learning Center provides users with information on how to accomplish common WD SmartWare tasks.

WD SmartWare v1.4.5.2 Release Notes: (Mar. 22, 2011)

• Fixed a Windows Operating System crash when Logitech Webcams software is installed after WD SmartWare software.
• Fixed an issue with WD SmartWare incorrectly displaying “No writable partition found” for a My Book Live drive when the Internet Protocol (IP) address has changed for this drive.
• Fixed an issue with software update notification popups not being displayed for My Book Live
• Added a popup message when the WD SmartWare installation failed.

WD SmartWare v1.4.3.4 Release Notes: (Dec. 9, 2010)

• Fixed memory utilization issue.
• Added instruction to confirm backup resume from previous backup plans after the update process.

WD SmartWare v1.4.1.1 Release Notes: (Sep. 20, 2010)

• Changed database structure.
• Fixed inability to install on various languages Windows Operating System.
• Fixed inability to install on older .NET Framework version.
• Fixed occasional backup service crashing with Windows 7 64bit Operating System.
• Fixed various systems displaying all backed up files as “System” files.

WD SmartWare v1.3.0.16 Release Notes: (May 20, 2010)

• Faster backup speed.
• Added “Drive Setting Only” Installation option.
• Improved drawing speed of User’s Interface.
• Now backs up Windows Live E-mail files.

WD SmartWare v1.2.1.26 Release Notes: (Mar. 11, 2010)

• Now works with My Passport Studio. WD SmartWare v1.2.0.7 Release Notes: (Nov. 18, 2009)
• Added support for Virtual CD hide feature on both Mac® OS X® and Windows.
• Added support for 1024 x 600 Netbook screen resolution for Windows.
• Added support to Exit WD SmartWare feature for Windows.
• Added support for “Do Not Install” option for Windows. WD SmartWare v1.1.6 Release Notes: (Oct. 15, 2009)
- Improved support for extra languages by defaulting to English.
- Added support for extra languages which now defaults to English.

**WD SmartWare v1.1.1.3 Release Notes: (Sep. 30. 2009)**

- Added foreign languages support.
- Updated User Manual.
- Added Windows 7 support.
- Fixed various file counts.
- Fixed various UI usability issues.
- Fixed various gauge issues.
- Enhanced security.
- Optimized backup engine.