System requirements

Version for Microsoft Windows

Supported operating systems

Acronis True Image for Western Digital has been tested on the following operating systems:

- Windows 11
- Windows 10 32-bit & 64-bit

Note

- Beta builds are not supported. For more information, refer to https://kb.acronis.com/content/60589.
- Windows Embedded, IoT editions, Windows 10 LTSB, Windows 10 LTSC, and Windows 10 in S mode are not supported.
- To use Acronis True Image for Western Digital on Windows 7, Windows 8, and Windows 8.1, you will need the following security updates from Microsoft: KB4474419 and KB4490628. See https://kb.acronis.com/content/69302.

Supported file systems

- NTFS
- Ext2/Ext3/Ext4
- ReiserFS(3)*
- Linux SWAP*
- HFS+**/HFSX**
- FAT16/32/exFAT**

* File systems are supported only for disk or partition backup/recovery operations.

**File systems are supported only for disk or partition recovery operations (without resizing).

Supported storage media

- Hard disk drives (HDD)
- Solid-state drives (SSD)
- Networked storage devices
- USB 1.1 / 2.0 / 3.0, eSATA, FireWire (IEEE-1394), SCSI, and PC card storage devices

Version for Apple macOS

Supported operating systems

- macOS 13 Ventura
- macOS 12 Monterey
- macOS Big Sur 11
- macOS Catalina 10.15

Supported file systems

- APFS
- HFS+ (including Core Storage)
- FAT32
- NTFS (including Boot Camp)

You cannot back up data to a disk with an NTFS file system. However, you can recover data from a backup located on this type of file system.

Requirements for Acronis bootable media

- To create a bootable media, you can use any removable drive with 4 GB (or more) of free space and that is formatted with the macOS Extended file system.
- The version of macOS Recovery must match the version of macOS installed on your Mac.
- CD and DVD media are not supported.

Supported storage media

- Internal drives (HDD, SSD, RAID)
- USB drives
- FireWire drives
- Thunderbolt drives
- Network share, NAS

General requirements

- You need to have administrator privileges to run Acronis True Image for Western Digital.
- [On an Intel-based macOS Catalina] If your Mac includes the Apple T2 chip, select "Medium Security" and "Allow booting from external media" in the Secure boot settings. For more information, refer to https://support.apple.com/en-us/HT208330.
- [On an Intel-based Mac, except **macOS Catalina**] If your Mac includes the Apple T2 chip, select "No Security" and "Allow booting from external media" in the Secure boot settings. For more information, refer to https://support.apple.com/en-us/HT208330.

Acronis True Image for Western Digital

Build 39676 (Windows)
Build 39676 (macOS)

About this release

Release date: December 29, 2022

Build languages: Brazilian Portuguese, Chinese Simplified, Chinese Traditional, English, French, German, Italian, Japanese, Korean, Russian, Spanish

Build number: 39676 (Windows), 39676 (macOS)

Changes

- Added support for macOS Ventura 13 and Windows 11, 22H2.
- Bug fixes and other improvements.

Security fixes (Windows)

- [SEC-2499] Local privilege escalation during recovery due to improper soft link handling. The issue was assigned CVE-2022-46868, CVSS score 6.5 (medium).
- [SEC-4858] Local privilege escalation due to insecure driver communication port permissions. The issue was assigned CVE-2022-45451, CVSS score 8.8 (high).
- [SEC-4540] Local privilege escalation due to improper soft link handling. The issue was assigned CVE-2022-44747, CVSS score 2.2 (low).
- [SEC-4398] Sensitive information disclosure due to insecure folder permissions. The issue was assigned CVE-2022-44746, CVSS score 2.2 (low).
- [SEC-4459] Local privilege escalation due to incomplete uninstallation cleanup. The issue was assigned CVE-2022045455, CVSS score 6.6 (medium).
- [SEC-3835] Local privilege escalation due to excessive permissions assigned to child processes. The issue was assigned CVE-2022-46869. CVSS score 7.3 (high).
- [SEC-3968] Local privilege escalation during product installation due to insecure folder permissions. The issue was assigned CVE-2022-44733, CVSS score 7.3 (high).
- [SEC-3481] Sensitive information leak through log files. The issue was assigned CVE-2022-44745, CVSS score 4 (medium).
- [SEC-2718] Local privilege escalation due to DLL hijacking vulnerability. The issue was assigned CVE-2022-44744, CVSS score 2.2 (low).
- [SEC-3040] Local privilege escalation during product uninstallation due to insecure folder permissions. The issue was assigned CVE-2022-44732, CVSS score 7.3 (high).

Security fixes (macOS)

- [SEC-3481] Sensitive information leak through log files. The issue was assigned CVE-2022-44745, CVSS score 4 (medium).
- [SEC-4729] Local privilege escalation due to unrestricted loading of unsigned libraries. The issue was assigned CVE-2022-4418, CVSS score 7.4 (high).

Build 39230 (Windows)
Build 39226 (macOS)

About this release

Release date: December 21, 2021

Build languages: Brazilian Portuguese, Chinese Simplified, Chinese Traditional, English, French, German, Italian, Japanese, Korean, Russian, Spanish

Build number: 39230 (Windows), 39226 (macOS)

Changes

- [Mac] Added support for macOS 12 Monterey.
- [Win] Added support for Windows 11.
- [Mac] [Win] Bug fixes and other improvements.

Build 39200

About this release

Release date: Aug 16, 2021

Build languages: Brazilian Portuguese, Chinese Simplified, Chinese Traditional, English, French, German, Italian, Japanese, Korean, Russian, Spanish

Build number: 39200

Changes

- [Mac] [Win] Support for WD Black, ArmorLock drives, and SanDisk SD cards.
- [Win] Support for Windows 10 May 2021 Update.
- [Mac] [Win] Bug fixes and other improvements.

Build 39197

About this release

Release date: May 17, 2021

Build languages: Brazilian Portuguese, Chinese Simplified, Chinese Traditional, English, French, German, Italian, Japanese, Korean, Russian, Spanish

Build number: 39197

Changes

- [Mac] Support for Apple silicon processors.
- [Mac] [Win] License period extension by connecting a new Western Digital device.
- [Mac] [Win] Support for WD Passport SSD.
- [Mac] [Win] Bug fixes and other improvements.

Build 38450

About this release

Release date: February 15, 2021

Build languages: Brazilian Portuguese, Chinese Simplified, Chinese Traditional, English, French, German, Italian, Japanese, Korean, Russian, Spanish

Build number: 38450

Fixes

- WEDEV-1576 [Mac] System will not boot after being restored if volumes have been formatted separately. Fixed.
- WEDEV-1650 [Mac] Acronis Media created under macOS 10.17 is not bootable if the startup disk was changed to Acronis Media without prior unmounting. Fixed.
- WEDEV-1654 [Mac] Acronis True Image cannot start in Acronis Media created under macOS 11 if the startup disk was changed to Acronis Media without prior unmounting. Fixed.
- WEDEV-1655 [Mac] Unable to open a NAS share from Acronis Bootable media created under macOS 11. Fixed.
- WEDEV-1659 [Mac] The Upgrade view is shown blank when the Dark Mode is enabled. Fixed.

Build 37010

About this release

Release date: January 13, 2021

Build languages: Brazilian Portuguese, Chinese Simplified, Chinese Traditional, English, French, German, Italian, Japanese, Korean, Russian, Spanish

Build number: 37010

Fixes

- [Mac] Upgrade from build 34190 to builds 36470 or 36640 results in the 'License expired' error message. Fixed.

Build 36640

About this release

Release date: December 31, 2020

Build languages: Brazilian Portuguese, Chinese Simplified, Chinese Traditional, English, French, German, Italian, Japanese, Korean, Russian, Spanish

Build number: 36640

Fixes

- [Win] Files and directories cannot be added to the exclusion list of anti-ransomware protection. Fixed.

Build 36470

About this release

Release date: December 28, 2020

Build languages: Brazilian Portuguese, Chinese Simplified, Chinese Traditional, English, French, German, Italian, Japanese, Korean, Russian, Spanish

Build number: 36470

Changes

- [Mac] [Win] Base product was updated to the level of Acronis True Image 2021 Update 3.
- [Mac] [Win] Ransomware detection rate is now even higher, due to the implementation of new heuristics.
- [Mac] [Win] Bug fixes and other improvements.
- [Mac] Added support for macOS Big Sur 11.
- [Mac] Added support for the native macOS Dark Mode.
- [Win] Added support for the Windows 10 October 2020 Update.

Fixes

- TI-214362 macOS is unbootable after recovery if the system volume was erased without erasing the entire volume group. Fixed.

Security fixes

- SEC-1766 Local privilege escalation was possible due to improper soft link handling. The issue was assigned CVE-2020-9451, CVSS score 5.9 (medium).
- SEC-1767 Possible denial of service due to insecure folder permissions. The issue was assigned CVE-2020-9452, CVSS score 4.2 (medium).
- SEC-1768 Antiransomware microservice did not authenticate inter-service communication. The issue was assigned CVE-2020-9450, CVSS score 4.9 (medium severity).
- SEC-2071 Local privilege escalation was possible due to insecure folder permissions. The issue was assigned CVE-2020-15496, CVSS score 6.4 (medium).
- SEC-2071 Local privilege escalation was possible due to insecure folder permissions. The issue was assigned CVE-2020-25593, CVSS score 6.4 (medium).
- SEC-2072 Local privilege escalation was possible due to an insecure service configuration. The issue was assigned CVE-2020-15495, CVSS score 6.0 (medium).
- SEC-2309 Local privilege escalation was possible due to insecure service configuration. The issue was assigned CVE-2020-25736, CVSS score 6.0 (medium).
- SEC-2721 Local privilege escalation was possible due to a DLL hijacking vulnerability in multiple components. The issue was assigned CVE-2020-35145, CVSS score 6.9 (medium severity).

Known issues and limitations of this version

- TI-153455 Cloning does not fail when there is not enough space on the destination drive.
- TI-167808 The macOS mounting tool cannot mount a Bootcamp partition after its recovery.
- TI-172086 In the "Version chain" backup scheme, a differential backup is created instead of a full one on the second backup launch.
- TI-173652 No error message is shown for the recovery of a USB drive backup from Acronis Cloud if the USB drive is disconnected in the process.
- TI-204749 Backup validation fails for a full backup if some previous backups from the chain were deleted via Windows Explorer.

Build 34190

About this release

Release date: November 20, 2020

Build languages: Brazilian Portuguese, Chinese Simplified, Chinese Traditional, English, French, German, Italian, Japanese, Korean, Russian, Spanish

Build number: 34190

Changes

- [Mac] Improved support of Apple TouchBar.
- [Mac] [Win] Updated the layout and content of the Upgrade tab.

Fixes

- WEDEV-1593: macOS application crashes on a Mac with Apple TouchBar when switching to the Upgrade tab. Fixed.

Build 33300

About this release

Release date: October 27, 2020

Build languages: Brazilian Portuguese, Chinese Simplified, Chinese Traditional, English, French, German, Italian, Japanese, Korean, Russian, Spanish

Build number: 33300

Changes

- [Mac] [Win] Updated the layout and content of the Upgrade tab.
- [Mac] [Win] Updated embedded user documentation for localized versions.

Fixes

- OEMO-2604: [Win] Update from a version without time-limited licensing implemented (build 31400 and below) results in the "trial license has expired" screen at the start. Fixed.
- OEMO-2631: [Win] Non-stop backup cannot start. Fixed.

Known issues

- TI-214362: [Mac] macOS is unbootable after recovery if the system volume was erased without erasing the entire volume group. https://kb.acronis.com/content/67377

Build 33230 (Preview)

About this release

Release date: October 26, 2020

Build languages: Brazilian Portuguese, Chinese Simplified, Chinese Traditional, English, French, German, Italian, Japanese, Korean, Russian, Spanish

Build number: 33230

Changes

- [Mac] Added a sidebar tab highlighting the advantages of upgrading to the unrestricted version of Acronis.
- [Mac] [Win] Added info about the license expiration date to the About tab.
- [Mac] [Win] Enabled locales and translations for the following languages: Chinese (Simplified), Chinese (Traditional), Czech, Dutch, French, German, Italian, Japanese, Korean, Polish, Portuguese (Brazilian), Russian, Spanish, Turkish.
- [Mac] [Win] Updated messaging in the user interface.
- [Mac] [Win] Updated the support statement in the About tab and user documentation.
- [Mac] Updated the Active Protection Service driver to prevent kernel panic upon upgrade to macOS 11.
- [Win] Reworked backup destination selection section to avoid unnecessary mouse clicks when only one NAS device has been detected.
- [Win] Updated the embedded help file for the English locale.

Security fixes

- Local privilege escalation was possible due to a DLL injection vulnerability. CVE-2020-10139.
- Local privilege escalation was possible due to insecure folder permissions. CVE-2020-10140.

Known issues

- OEMO-2604: [Win] Update from a version without time-limited licensing implemented (build 31400 and below) results in the "trial license has expired" screen at the start.
- OEMO-2631: [Win] Non-stop backup cannot start.
- TI-214362: [Mac] macOS is unbootable after recovery if the system volume was erased without erasing the entire volume group. https://kb.acronis.com/content/67377

Build 32550 (Preview)

About this release

Release date: October 15, 2020

Build languages: English

Build number: 32550

Changes

- [Mac] [Win] Added the About tab.

- [Mac] [Win] Implemented time-limited license.
- [Mac] [Win] Logo was changed from "WD" to "Western Digital" brand.
- [Mac] [Win] Multiple fixed to the user interfaces.
- [Win] Added the Upgrade tab.
- [Win] Updated rescue media: hardware locking, branding, feature set.

Fixes

- [Mac] NAS devices are displayed in the section for external drives. Fixed.
- [Mac] Non-stop backup feature handling was fixed.
- [Win] Survival Kit feature handling was fixed.

Build 31400 (Preview)

About this release

Release date: September 25, 2020

Build languages: English

Build number: 31400

Changes

- [Mac] [Win] Feature set and hardware locking were modified according to the Statement of Work.
- [Mac] [Win] Product name was changed to "Acronis True Image for Western Digital".
- [Mac] [Win] Live update was enabled.
- [Mac] [Win] G-Tech drive support was added.

Limitations

- [Mac] [Win] Account/About tab is switched off
- [Mac] [Win] Tab for upgrades is not implemented
- [Mac] [Win] Legacy logo in the user interface
- [Mac] [Win] Documentation not updated
- [Mac] [Win] Localizations not updated
- [Mac] [Win] Product activation is hardware-agnostic
- [Win] Rescue bootable media has a wrong feature set, hardware locking not implemented

Build 30190 (Preview)

About this release

Release date: August 25, 2020

Build languages: English

Build number: 30190

Changes

- [Mac] [Win] Multiple fixes in feature handling and hardware locking mechanism.

Build 26610 (Preview)

About this release

Release date: April 29, 2020

Build languages: English

Build number: 26610

Changes

- [Mac] [Win] Multiple fixes in feature handling and hardware locking mechanism.
- [Mac] [Win] Support for SanDisk and WD SD cards was added.

Build 26270 (Preview)

About this release

Release date: April 17, 2020

Build languages: English

Build number: 26270

Changes

- Initial preview version within the scope of the original request and the "WD Smartware Replacement with Acronis True Image Software (DRAFT)" document by Western Digital.

Build 28080

About this release

Release date: June 15, 2020

Build languages: Brazilian Portuguese, Chinese Simplified, Chinese Traditional, English, French, German, Italian, Japanese, Korean, Russian, Spanish

Build number: 28080

Fixes

- The base version was updated to the version level of Acronis True Image 2020 Update 3.

Build 24430

About this release

Release date: February 26, 2020

Build languages: Brazilian Portuguese, Chinese Simplified, Chinese Traditional, English, French, German, Italian, Japanese, Korean, Russian, Spanish

Build number: 24430

Fixes

- Backup jobs get scheduled to be performed weekly even if the "Do not schedule" option is selected. Fixed.
- Certain binaries of the Acronis True Image WD Edition remain on the system after an update to the retail version. Fixed.

Build 23980

About this release

Release date: February 11, 2020

Build languages: Brazilian Portuguese, Chinese Simplified, Chinese Traditional, English, French, German, Italian, Japanese, Korean, Russian, Spanish

Build number: 23980

Changes

- The base product was updated to the version level of Acronis True Image 2020.

Build 22790

About this release

Release date: December 12, 2019

Build languages: Brazilian Portuguese, Chinese Simplified, Chinese Traditional, English, French, German, Italian, Japanese, Korean, Russian, Spanish

Build number: 22790

Changes

- Support for JMS583 bridge controller.

Build 14400

About this release

Release date: November 1, 2018

Build languages: Chinese Simplified, Chinese Traditional, English, French, German, Italian, Japanese, Korean, Portuguese (Brazil), Russian, Spanish

Build number: 14400

Changes

- The base product was updated to the version level of Acronis True Image 2019.

Build 10920

About this release

Release date: February 6, 2018

Build languages: Chinese Simplified, Chinese Traditional, English, French, German, Italian, Japanese, Korean, Portuguese (Brazil), Russian, Spanish

Build number: 10920

Changes

- Workaround utility was made compatible with WinPE-based bootable media.

Build 10720

About this release

Release date: January 25, 2018

Build languages: Chinese Simplified, Chinese Traditional, English, French, German, Italian, Japanese, Korean, Portuguese (Brazil), Russian, Spanish

Build number: 10810

Changes

- The base product was updated to the version level of Acronis True Image 2018.
- Multiple fixes and performance improvements.
- Acronis Ransomware Protection is now part of the product.

Build 33

About this release

Release date: December 16, 2016

Build languages: Chinese Simplified, Chinese Traditional, English, French, German, Italian, Japanese, Korean, Portuguese (Brazil), Russian, Spanish, Spanish (LatAm)

Build number: 33

Changes

- NVMe interface was supported in the drive detection mechanism.

Build 32

About this release

Release date: August 10, 2016

Build languages: Chinese Simplified, Chinese Traditional, English, French, German, Italian, Japanese, Korean, Portuguese (Brazil), Russian, Spanish, Spanish (LatAm)

Build number: 32

Changes

- Product localization was updated.

Build 30

About this release

Release date: August 8, 2016

Build languages: Chinese Simplified, Chinese Traditional, English, French, German, Italian, Japanese, Korean, Portuguese (Brazil), Russian, Spanish, Spanish (LatAm)

Build number: 30

Changes

- SanDisk solid-state drives (SSD) were added to the list of eligible drives.

Build 26

About this release

Release date: June 30, 2016

Build languages: Chinese Simplified, Chinese Traditional, English, French, German, Italian, Japanese, Korean, Portuguese (Brazil), Russian, Spanish, Spanish (LatAm)

Build number: 26

Changes

- Base product was updated to the version level of Acronis True Image 2016
- Updated User Interface
- Multilingual installer and console
- Multiple bugfixes
- Scheduling options were disabled
- eMMC drive support
- NVMe drive support
- Improved EFI support
- Backup to FTP was enabled
- Email notifications were enabled
- Brazilian Portuguese localization was added
- Spanish (LatAm) localization was added

Build 6126

About this release

Release date: September 18, 2015

Build languages: Chinese Simplified, Chinese Traditional, English, French, German, Italian, Korean, Russian, Spanish

Build number: 6126

Changes

- Chinese Simplified localization was added.
- Chinese Traditional localization was added.
- French localization was added.
- German localization was added.
- Italian localization was added.
- Korean localization was added.
- Russian localization was added.
- Spanish localization was added.

Build 6121

About this release

Release date: August 4, 2015

Build languages: English

Build number: 6121

Changes

- WD-branded Extended Capacity Manager was added to the build.
- User documentation was updated.
- True Image components were added to the Windows shell to improve the user experience.
- Add New Disk button was added to the Tools tab of the product management console in Windows.
- URLs were updated.

Fixes

- Upgrade from ATI WD 2013 enables mandatory product activation. Fixed.
- The product can be uninstalled when the product management console is running. Fixed.
- Acronis True Image 2015 prompts to provide a key for a previous True Image version upon upgrade. Fixed.
- Links to the Acronis support page and knowledge base may appear in error messages. Fixed.
- It is impossible to uninstall the product without a WD drive attached to the system. Fixed.

Known issues

- After an upgrade from Windows 7 to Windows 10, the operating system can no longer recognize and access Extended Capacity disks. A workaround to this issue is to uninstall/disable Extended Capacity Manager, then install/enable Extended Capacity Manager

again and re-allocate Extended Capacity space. This does not impact data located in the Extended Capacity space before the upgrade.

Build 6103 (Preview)

About this release

Release date: July 22, 2015

Build languages: English

Build number: 6103

Changes

- The base product was updated to Acronis True Image 2015 U2.

Known issues

- The user documentation version is of Acronis True Image 2015 HD.
- Upgrade from ATI WD 2013 enables necessary product activation.
- Links to the Acronis support page and knowledge base may appear in error messages.
- It's impossible to uninstall the product without a WD drive attached to the system.

Build 5977

About this release

Release date: December 18, 2014

Build languages: Chinese Simplified, Chinese Traditional, English, French, German, Italian, Japanese, Korean, Polish, Russian, Spanish

Build number: 5977

Changes

- Acronis EFI Loader was updated to enable Secure Boot support.
- Linux kernel is updated to the latest version.

Fixes

- ITR-85612 ATI WD 2013 is not compatible with Secure Boot. Fixed.

Build 5967

About this release

Release date: June 16, 2014

Build languages: English

Build number: 5967

Changes

- ITR-90772 Error message about a RAW partition on the source drive that prevents the exclude feature to work was made more specific.

Fixes

- ITR-84513 WinRE-based HP OEM partition gets cloned non-bootable. Fixed.

Build 5965

About this release

Release date: June 3, 2014

Build languages: English

Build number: 5965

Changes

- An unnecessary link to contact Acronis technical support was removed.
- Virtual Disk Driver was updated.

Fixes

- ITR-83824 Rescue Media Builder help link leads to a non-existent page. Fixed.
- ITR-85620 ATI improperly reports the amount of data required to exclude while cloning. Fixed.

Build 5962

About this release

Release date: March 7, 2014

Build languages: Chinese Simplified, Chinese Traditional, English, French, German, Italian, Japanese, Korean, Polish, Russian, Spanish

Build number: 5962

Fixes

- ITR-87097 Canceling a clone operation may cause the software to grey out the destination drive. Fixed.
- ITR-86378 KBA number on the web page does not match the number in the hyperlink. Fixed.
- ITR-86336 HP OEM partition cannot be cloned. Fixed.

Build 5958

About this release

Release date: December 13, 2013

Build languages: Chinese Simplified, Chinese Traditional, English, French, German, Italian, Japanese, Korean, Polish, Russian, Spanish

Build number: 5958

Changes

- Linux kernel was updated.

Fixes

- ITR-85530 ATI WD hangs after a clone operation has complete. Fixed.
- ITR-85615 ATI WD hangs while loading the kernel in media. Fixed.

Build 5953

About this release

Release date: November 22, 2013

Build languages: Chinese Simplified, Chinese Traditional, English, French, German, Italian, Japanese, Korean, Polish, Russian, Spanish

Build number: 5953

Changes

- UEFI loader was updated.
- Linux kernel was updated.
- Compatibility with Windows 8.1 was improved.

Fixes

- ITR-256 ATI WD launcher does not recognize a WD drive until the drive is initialized. Fixed.
- ITR-79947 ATI WD stops responding after a clone operation is complete. Fixed.
- ITR-82284 ATI WD fails to boot UEFI on certain systems. Fixed.
- ITR-85486 Clone tool reports 0 MB of free disk space after a user has selected files to exclude. Fixed.
- ITR-85529 UEFI loader does not auto-continue. Fixed.
- ITR-85530 ATI WD stops responding after a clone operation is complete. Fixed.

Known issues

- Secure Boot is not supported. As a workaround, users should temporarily disable Secure Boot in UEFI-BIOS settings, then enable it again after the clone operation is complete.
- Warning about the inability to select a destination drive is not localized.
- HP OEM partition cannot boot a custom Windows Recovery Environment after cloning.
- Acronis Virtual Disk Driver requires separate installation on Windows 8 and higher.

Build 5947

About this release

Release date: November 01, 2013

Build languages: Chinese Simplified, Chinese Traditional, English, French, German, Italian, Japanese, Korean, Polish, Russian, Spanish

Build number: 5947

Changes

- UEFI loader was updated to the latest version level.
- The build number is now consistent between all locales.
- A notification message is displayed in the clone wizard if the destination drive is not available for selection because of mismatching logical sector size (ITR-82943).

Fixes

- ITR-83422 Clone crashes in automatic mode. Fixed.
- ITR-83824 Rescue Media Builder Help link leads to "page can't be displayed". Fixed.

- ITR-83827 Korean language ATI has English headers. Fixed.
- ITR-83868 French language ATI has English headers. Fixed.
- ITR-83893 Italian language ATI has English headers. Fixed.
- ITR-83895 German language ATI has English headers. Fixed.
- ITR-83901 Chinese Traditional language ATI has English headers. Fixed.
- ITR-83962 Chinese Simplified language ATI has English headers. Fixed.
- ITR-84112 Extended Capacity Manager Help link broken. Fixed.
- ITR-84233 Language - Russian language ATI has English headers. Fixed.
- ATIOEMWDXIIICU-189 [ES] Truncated symbols on the "Backup and recovery" tab. Fixed.
- ATIOEMWDXIIICU-139 Notification message reads "512 KB" instead of "512 bytes". Fixed.

Build 5942

About this release

Release date: October 22, 2013

Build languages: English

Build number: 5942

Fixes

- ITR-83431: Clone operation fails. Fixed.

Build 5941

About this release

Release date: October 15, 2013

Build languages: Polish

Build number: 5941

Changes

- Polish localization added.

Build 5934

About this release

Release date: October 4, 2013

Build languages: German

Build number: 5934

Changes

- German localization added.

Build 5932

About this release

Release date: October 4 and October 15, 2013

Build languages: Korean, Spanish, Russian

Build number: 5932

Changes

- Korean localization added.
- Spanish localization added.
- Russian localization added.

Build 5931

About this release

Release date: October 4, 2013

Build languages: Chinese Simplified, Chinese Traditional

Build number: 5931

Changes

- Chinese Simplified localization added.
- Chinese Traditional localization added.

Build 5929

About this release

Release date: October 2, 2013

Build languages: French, Japanese, Italian

Build number: 5929

Changes

- French localization added.
- Japanese localization added.
- Italian localization added.

Build 5926

About this release

Release date: September 27, 2013

Build languages: English

Build number: 5926

Changes

- The extended Capacity Disk Driver was updated to the latest version level (2116).
- URL for downloading the user guide was changed to http://products.wd.com/library/UM/ENG/AcronisTrueImageWDEditionUM.pdf.
- URL for checking for a new product version was changed to http://support.wdc.com/product/downloaddetail.asp?swid=119&wdc_lang=en.

Known issues

- ITR 79888 WD NAS devices are not listed under NAS connections because the WD NAS detection mechanism is not implemented in the base product. The issue will be addressed in future product updates if WD provides details requested in the ITR.
- ITR-79951 Both post-recovery actions *Restart* and *Shut down* can be selected at the same time. In case if both or none are selected, a PC gets shut down after the recovery operation is complete. This is a minor issue. A fix would not justify the required efforts.
- ITR 81592 Drive Cleanser displays operation progress and remaining time incorrectly. The issue will be addressed in future product updates.

Build 5906

About this release

Release date: July 26, 2013

Build languages: English

Build number: 5906

Changes

- The base product was changed to Acronis True Image OEM 2013 (HD).

Known issues

- Error messages concerning SyncAgent and Online Backup may occasionally appear in the Acronis True Image WD Edition event log.

Build 14192

About this release

Release date: May 14, 2012

Languages: Russian

Build number: 14192

Changes

- Russian localization of Acronis True Image WD Edition (Update 3) has been added.

Build 14190

About this release

Release date: May 14, 2012

Languages: Chinese Traditional, Chinese Simplified, Japanese, Korean, Spanish

Build number: 14190

Changes

- Chinese Traditional localization of Acronis True Image WD Edition (Update 3) has been added.
- Chinese Simplified localization of Acronis True Image WD Edition (Update 3) has been added.
- Japanese localization of Acronis True Image WD Edition (Update 3) has been added.
- Korean localization of Acronis True Image WD Edition (Update 3) has been added.
- Spanish localization of Acronis True Image WD Edition (Update 3) has been added.

Build 14189

About this release

Release date: May 14, 2012

Languages: German

Build number: 14189

Changes

- German localization of Acronis True Image WD Edition (Update 3) has been added.

Build 14188

About this release

Release date: May 14, 2012

Languages: Italian, Portuguese (European)

Build number: 14188

Changes

- Italian localization of Acronis True Image WD Edition (Update 3) has been added.
- Portuguese (European) localization of Acronis True Image WD Edition (Update 3) has been added.

Build 14187

About this release

Release date: May 14, 2012

Languages: French

Build number: 14187

Changes

- French localization of Acronis True Image WD Edition (Update 3) has been added.

Build 14184 (Update 3)

About this release

Release date: May 02, 2012

Languages: English

Build number: 14184

Features

- Acronis Extended Capacity Manager has been added to Acronis True Image WD Edition. It allows using disks larger than 2 TB in systems that do not natively support such disks.
- Acronis True Image WD Edition automatically creates Acronis Extended Capacity Disk when a user clones or restores a disk backup on a disk larger than 2 TB, if the operating system does not natively support such disks.

Build 14165 (Update 2)

About this release

Release date: July 14, 2011

Languages: French, Japanese

Build number: 14165

Changes

- French localization of Acronis True Image WD Edition (Update 2) has been added.
- Japanese localization of Acronis True Image WD Edition (Update 2) has been added.

Build 14164 (Update 2)

About this release

Release date: July 14, 2011

Languages: Chinese Simplified, Chinese Traditional, German, Italian, Korean, Portuguese (European), Russian, Spanish

Build number: 14164

Changes

- Chinese Simplified localization of Acronis True Image WD Edition (Update 2) has been added.
- Chinese Traditional localization of Acronis True Image WD Edition (Update 2) has been added.
- German localization of Acronis True Image WD Edition (Update 2) has been added.

- Italian localization of Acronis True Image WD Edition (Update 2) has been added.
- Korean localization of Acronis True Image WD Edition (Update 2) has been added.
- Portuguese (European) localization of Acronis True Image WD Edition (Update 2) has been added.
- Russian localization of Acronis True Image WD Edition (Update 2) has been added.
- Spanish localization of Acronis True Image WD Edition (Update 2) has been added.

Build 14157

About this release

Release date: June 24, 2011

Language: English

Build number: 14157

Changes

- Linux kernel for the rescue environment has been updated.

Fixes

- Bootable rescue media could fail to start the product's graphic user interface (GUI) if it was run on certain Intel 5 series systems working in the UEFI mode. Fixed.

Build 14154

About this release

Release date: May 20, 2011

Language: English

Build number: 14154

Changes

- Links to the Western Digital website have been updated.

Fixes

- The cloned system could be unbootable on a Machine with large UEFI boot variables if an MBR-to-GPT layout conversion had been applied during the cloning. Fixed.

- Minor corrections to the user's guide have been made.

Known issues

- On a Windows Vista (64-bit) or Windows 7 (64-bit) machine with a hard drive connected to an Nvidia AHCI controller, the proper level of the controller's driver must be version 11.1.0.43 or higher. Otherwise, the Acronis Extended Capacity driver may fail to run on the machine. Please update the controller's driver to avoid this issue.
- On a Windows Vista (32-bit) machine using AMD chipset driver version 8.641 in AHCI mode, the disk capacity of large hard drives beyond 2 TB is detected incorrectly. Please use the default Microsoft AHCI driver to avoid this issue.

Build 14145

About this release

Release date: April 22, 2011

Language: English

Build number: 14145

Features

- Acronis Extended Capacity driver has passed WHQL (Windows Hardware Quality Labs) testing. Now the driver is certified by Microsoft, which prevents a Windows warning message to be displayed upon Acronis Extended Capacity driver installation.

Fixes

- Issue with Intel RST (Rapid Storage Technology) driver for Windows Vista and Windows 7 has been resolved. Driver upgrade is no longer required for correct detection of a hard drive larger than 2TB.
- Issue with cloning and recovery operations with a mandatory reboot that could result in Windows Boot Manager corruption on certain systems running under Windows 7 64-bit or Windows Vista 64-bit in the UEFI mode has been resolved. Cloning and recovery operations can be performed without any limitations now.

Known issues

- When attached via a third-party USB bridge, a Western Digital hard drive may not be detected by the Acronis True Image WD Edition installer sometimes. In such a situation, please try to attach the hard drive without using a USB bridge.

- Process *.exe* may occasionally fail to shutdown automatically on some systems running under Windows XP 64-bit. Please use Windows Task Manager to end the process manually.
- Add New Disk window may appear unexpectedly when Acronis DriveCleanser is running. Please ignore this event and simply close the window. The issue is being addressed in future updates.

Build 14135

About this release

Release date: March 23, 2011

Language: English

Build number: 14135

Features

- Migration to a GPT/UEFI system is now supported. This feature ensures seamless data migration to a UEFI system that may use a large physical hard drive with GPT (GUID Partition Table) partitioning scheme.
- Support for Extended Capacity has been added. This feature makes it possible to allocate and use the entire disk space of a large hard drive which may not be supported by certain operating systems. In this case, free disk space beyond 2TB is recognized as a separate disk and is used by such operating systems as a regular physical hard drive.
- The ability to detect hard drives larger than 2TB correctly is introduced to all Windows operating systems.

Fixes

- Extended Capacity driver (build 42).
- Acronis True Image WD Edition's stability has been improved.
- Acronis True Image WD Edition can be shut down correctly now.
- Acronis True Image WD Edition can be correctly installed on Windows XP if the *Intel RST* driver is installed in the system.
- The issue with cloning to USB disks has been fixed.
- The issue with cloning a GPT-disk to another GPT-disk (WDITR 26844) has been fixed.

Known issues

- If your Windows Vista or Windows 7 operating system utilizes a hard drive beyond 2TB that is connected to an Intel AHCI controller, the proper level of the Intel RST (Rapid Storage Technology) driver must be version 10.x or higher for Acronis True Image WD Edition to be installed and work properly. Otherwise, please update the driver according to the instructions

on the Intel RST Support website
(http://www.intel.com/p/en_US/support/highlights/chpsts/imsm) before installing Acronis
True Image WD Edition.
- On some systems running under Windows 7 64-bit or Windows Vista 64-bit in the UEFI
mode, cloning and recovery operations with a mandatory reboot may corrupt the Windows
Boot Manager preventing the operating system from loading. You can still perform cloning
and recovery operations without any limitations when booted from a bootable media. The
issue is being addressed in future updates.

Build 14103

About this release

Release date: January 21, 2011

Language: English

Build number: 14103

Features

- GPT is now supported.
- UEFI systems are now supported.
- Migrating Windows from MBR/BIOS to GPT/UEFI is now supported.

Known issues

- Disk Report displays GPT disks incorrectly.
- The application may require a reboot after restoring MBR and GPT disks from an image,
though those disks are already restored and accessible in Windows. Please click *Cancel* to
complete the operation.
- When restoring to a non-aligned partition, the destination partition remains non-aligned
after the operation completes.
- The timeout option is invalid for the UEFI media boot menu. Please start the required
component manually.
- Acronis Loader is not removed from the UEFI boot menu after the operation completes.
- Acronis UEFI Loader may fail to work on certain systems.
- Windows XP may fail to boot after migration to a disk larger than 2 TB because this
operating system is unable to detect disks larger than 2 TB properly: e.g. 2.5 TB can be
recognized as 0.3 TB, etc.

Build 14020 (Russian)

About this release

Release date: July 20, 2010

Language: Russian

Build number: 14020

Known issues

- It is recommended to locate a full backup and its subsequent incremental backups in the same location before mounting the incremental backup.

Build 14019 (Italian)

About this release

Release date: July 13, 2010

Language: Italian

Build number: 14019

Known issues

- It is recommended to locate a full backup and its subsequent incremental backups in the same location before mounting the incremental backup.

Build 14019 (Spanish)

About this release

Release date: July 12, 2010

Language: Spanish

Build number: 14019

Known issues

- It is recommended to locate a full backup and its subsequent incremental backups in the same location before mounting the incremental backup.

Build 14018 (French)

About this release

Release date: July 13, 2010

Language: French

Build number: 14018

Known issues

- It is recommended to locate a full backup and its subsequent incremental backups in the same location before mounting the incremental backup.

Build 14018 (German)

About this release

Release date: July 08, 2010

Language: German

Build number: 14018

Known issues

- It is recommended to locate a full backup and its subsequent incremental backups in the same location before mounting the incremental backup.

Build 14010

About this release

Release date: June 09, 2010

Languages: English

Build number: 14010

Fixes

- WD ITR# 19976, 20000, 20002, 20003: an issue with clone operation because of a SnapAPI driver's bug has been resolved

Known issues

- It is recommended to locate a full backup and its subsequent incremental backups in the same location before mounting the incremental backup.

Build 14008

About this release

Release date: June 01, 2010

Language: English

Build number: 14008

Fixes

- WD ITR# 19790: An issue with a slow startup of Acronis True Image WD Edition because of an incorrect updates check has been resolved
- WD ITR# 19791: Online backup feature has been removed
- WD ITR# 19829: Double mention of Acronis in *About* screen has been fixed

Known issues

- It is recommended to locate a full backup and its subsequent incremental backups in the same location before mounting the incremental backup.

Build 14006

About this release

Release date: May 17, 2010

Language: English

Build number: 14006

Known issues

- It is recommended to locate a full backup and its subsequent incremental backups in the same location before mounting the incremental backup.